Acceptable Use Policy (AUP)

Last Updated: 1st Oct 2024

Welcome to ServerSage CloudTech Pvt Ltd ("we," "us," or "our"). This Acceptable Use Policy (AUP) outlines the terms and conditions for using our hosting services, ensuring legal, ethical, and safe use of our resources. By using our services, you agree to comply with this AUP.

1. Prohibited Activities

You may not use our hosting services for any activities that are illegal, harmful, or violate our terms. These activities include, but are not limited to:

- **Illegal Activities**: Engaging in any activity that is illegal under the laws of India or any other applicable jurisdiction, including copyright infringement, fraud, and unauthorized access to computer systems.
- **Hacking and Security Violations**: Any attempt to gain unauthorized access to our services or other users' data, including the use of malware, phishing, or attempting to bypass our security measures.
- **Spamming and Unsolicited Communications**: Sending mass emails, spam, or any form of unsolicited communications, including those for advertising purposes, that violate the Indian IT Act or the CAN-SPAM Act.
- **Harmful Content**: Uploading, sharing, or distributing content that is defamatory, harassing, violent, or otherwise harmful, including child pornography, hate speech, or incitement to violence.
- **Resource Abuse**: Excessive use of server resources (e.g., CPU, memory, or disk space) in a manner that adversely affects the service performance for other users.

2. Intellectual Property Violations

You are prohibited from hosting or distributing any content that infringes on the intellectual property rights of others, including copyrighted materials, trademarks, patents, and trade secrets without proper authorization.

3. Security and Network Integrity

- You must not interfere with the normal operation of our networks or the networks of others.
- You may not use our services to engage in Distributed Denial of Service (DDoS) attacks or any activity that degrades or disrupts the performance of our services.
- Any attempt to probe, scan, or test the vulnerability of our infrastructure without prior consent is strictly prohibited.

4. Data Protection and Privacy

You must comply with all applicable data protection and privacy laws, including the Indian Information Technology (IT) Act and GDPR (where applicable). Hosting or distributing personal data without consent or in violation of these laws is prohibited.

5. Content Guidelines

- **Pornography**: Hosting content related to pornography or adult entertainment is strictly prohibited.
- **Illegal Gambling**: Hosting or promoting any form of illegal gambling or betting activities is not allowed.
- **Malicious Code**: You may not host, distribute, or link to malware, viruses, or any other malicious software designed to harm, disrupt, or gain unauthorized access to systems or data.

6. Responsibility of User Content

You are solely responsible for all content stored or transmitted through your account. We do not monitor or control the content hosted by our users, but we reserve the right to investigate and remove any content that violates this AUP.

7. Compliance with Local Laws

You must comply with all applicable laws and regulations in India and in any jurisdiction where your content may be accessed or used. This includes compliance with the Information Technology Act, 2000, and any amendments thereof, as well as any regional or national laws regarding content, privacy, and security.

8. Enforcement and Termination

Violation of this AUP may result in immediate suspension or termination of your hosting services without prior notice. We reserve the right to investigate any suspected violations and to take legal action where necessary.

9. Reporting Violations

If you become aware of any violation of this AUP, you are encouraged to report it to us at [support@example.com]. We will investigate all reports and take appropriate action.

10. Changes to the AUP

We reserve the right to modify this AUP at any time. All changes will be posted on our website, and continued use of our services after such changes are made constitutes acceptance of the new AUP.

Contact Information:

If you have any questions about this AUP, please contact us at support@serversage.com

ServerSage CloudTech Pvt Ltd
HD-102, 13th Floor, WeWerk 247 Park, Lal Bahadur Shastri Rd, Gandhi Nagar, Vikhroli West, Mumbai, Maharashtra 400079, IN
9769893131
Info@serversage.com